

Privacy Policy

iCharge Point is committed to protecting and respecting your privacy rights. This Privacy Policy, which applies whether you use our website www.ichargepoint.com and the iCharge Point, or contact us by telephone or email, provides you with information about what personal data we collect, how we use that personal data, disclosures of your personal data to third parties, and the legal bases on which we rely to process your personal data.

For the purposes of this Privacy Policy, both the website and application shall be referred to as the “Platform”. You do not need to take any action as a result of this Privacy Policy, but you may have certain legal rights as described below.

It is important that you read this Privacy Policy together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal data about you so that you are fully aware of how and why we are using your data. This Privacy Policy supplements the other notices and is not intended to override them. This Platform is not intended for children, and we do not knowingly collect or solicit data relating to children.

I CHARGE AUTOMATIC VENDING MACHINES LLC (referred to in this Privacy Policy as “iCharge Point”, “we”, “us”, and “our”) is the “data controller” of your personal data.

In simple terms, this means that we:

- (i) “control” your personal data, including making sure that it is kept secure; and
- (ii) make certain decisions on how to use and protect your personal data but only to the extent that we have informed you about the use or are otherwise permitted by law.

If you have any concerns or questions regarding our use of your personal data (including any requests to exercise your legal rights) or this Privacy Policy, please contact support@ichargepoint.com

This Privacy Policy is regularly reviewed and was last updated on March 1st, 2023. We may amend or update our Privacy Policy from time to time. It is important that the personal data we hold about you is accurate and up-to-date. Please keep us informed if your personal data changes during your relationship with us.

The types of personal data we collect, use and store about you will depend on the product or service you have requested from us and/or the nature of your interaction with us. When using the Platform, we collect and process the following types of personal data:

- a) Login and account information (including mobile number and unique user ID);
- b) Location data (including the location, date, and time a power bank is rented and returned and places and preferences that you submit);
- c) Payment or credit card information;
- d) Technical information (including the type of mobile device you use, a unique device identifier (including device or other IDs, for example, your device’s IMEI number, BSSID, Android ID, Advertising ID, the MAC address of the device’s wireless network interface, or the mobile phone number used by the device), mobile network information, your mobile operating system, the type of mobile browser you use, and time zone setting);

e) Other personal data that you submit to us, such as information you provide to register for email alerts or correspond with us in relation to inquiries.

We may collect the following information when you use our "Contact Us" form:

- Your name
- Your email address
- Your phone number (optional)
- Any other information you choose to provide in your message to us

Use of Information

We will use the personal information we collect through our "Contact Us" form for the following purposes:

- To respond to your inquiry or request
- To improve our website and services
- To send you promotional emails and other communications (if you have opted-in to receive them)

We will not use your personal information for any other purpose without your consent.

We may share your personal information with third parties who provide services to us, such as website hosting, email delivery, and customer support. We will only share your personal information to the extent necessary to provide these services, and we will require these third parties to protect your personal information in accordance with this Policy.

We may also share your personal information if we are required to do so by law, or if we believe that such disclosure is necessary to protect our rights or the safety of others.

We take appropriate measures to protect your personal information from unauthorized access, use, or disclosure. We use industry-standard security technologies and procedures to protect your personal information from unauthorized access, use, or disclosure. However, no data transmission over the internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee its absolute security.

Your Rights

You have the right to request access to the personal information we hold about you, to correct any inaccuracies in that information, or to request that we delete your personal information. To exercise these rights, please contact us using the details provided below.

Changes to This Policy

We may update this Policy from time to time by posting a new version on our website. You should check this page occasionally to ensure you are familiar with any changes to this Policy.

Contact Us

If you have any questions about this Policy or our treatment of your personal information, please contact us using the details provided on our website.